Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager Installation Guide



Note: Before using this information and the product it supports, ensure that you read and understand Appendix A "Notices" on page 26.

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Table of Contents

1	Introduction	
1.1		
1.2	Audience and Scope	
1.3	Conventions Used in the Document	
2	Installation Overview	
2.1	Overview of the Application	
2.2	2 System Requirements	
2.3	Pre-installation Task	
2.4	Installation Procedure	
2.5	Importing Management Pack through SCOM Console15	
2.6	5 Uninstallation Procedure	
3	Additional Information	
3.1	Troubleshooting	
3.2	Abbreviations	
3.3	Frequently Asked Questions (FAQs)	
4	Appendix A. Notices	
5	Trademarks	

List of Figures

Figure 1: Lenovo ThinkServer Partner Pack for Microsoft SCOM-Main Screen	7
Figure 2: Installer Pack	9
Figure 3: Welcome screen	9
Figure 4: License Agreement Screen	10
Figure 5: Select Destination Location	11
Figure 6: Select SCOM	
Figure 7: Ready to Install	12
Figure 8: Installation complete Dialog Box	
Figure 9: LenovoThinkServer Partner Pack Folder Structure	13
Figure 10: Management Pack Screen	14
Figure 11: SCOM Console Screen	15
Figure 12: SCOM Administration Overview Page	15
Figure 13: SCOM Management Pack List	16
Figure 14: Import Management Packs Link	16
Figure 15: Selecting Management Packs	17
Figure 16: Adding Management Packs from Disk	
Figure 17: Online Catalog Connection Dialog Box	
Figure 18: Locating Lenovo.TMM.Server.mp File	
Figure 19: Installing Management Packs	
Figure 20: Management Packs List with Lenovo ThinkServer Partner Pack	
Figure 21: Hosts State Main Screen	
Figure 22: All Control Panel Screen	
Figure 23: Uninstall Screen	
Figure 24: Uninstall Message	
Figure 25: Delete Lenovo ThinkServer Partner Pack from Administration Screen	23
Figure 26: Confirmation Message	

1 Introduction

1.1 **Purpose**

The purpose of this guide is to explain the processes involved in installing the Lenovo ThinkServer Partner Pack. Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager can be installed on a System Center Operations Manager (SCOM) server.

1.2 Audience and Scope

This guide is intended for system administrators and network administrators who are responsible for installing and managing the Lenovo ThinkServer with Intel® Xeon® processor E5-2600 v3 or Intel® Xeon® processor E5-2600 v2 product family and above.

This guide covers:

- Pre-requisites
- Installation procedure
- Launching the application
- Troubleshooting
- Registering
- Unregistering
- Un-installation
- Frequently asked questions

1.3 **Conventions Used in the Document**

This table describes the symbols used in this guide.

Convention Explanation						
Bold	Elements of graphical user interface, for example, menus and command buttons					
>	Sequence of menu items to choose					
courier font	User input, directory and file names, command line syntax and examples					
()	This symbol highlights important information and tips.					
	This symbol is used to draw attention to risks which may represent a health hazard or which may lead to data loss or damage to the hardware.					

2 Installation Overview

The Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager contains an installation program that helps you to install the Partner Pack. Upon running the installation wizard, you can install the management pack, tools and documents of Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager in the Lenovo ThinkServerPartnerPack folder, which is in the Program Files folder of your computer. You can import the management pack from the

 $\label{eq:lenovoThinkServerPartnerPackSCOMMP} \mbox{folder through the SCOM console later}.$

2.1 **Overview of the Application**

The Lenovo ThinkServer Partner Pack for Microsoft System Center Operations anager application, which is developed for the SCOM environment, can manage the Lenovo ThinkServer with Intel® Xeon® processor E5-2600 v3 or Intel® Xeon® processor E5-2600 v2 product family and above. The Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager can be installed on a SCOM server.

The Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager serves as a simplified management pack that can easily integrate into the SCOM server. It enables you to navigate through the Lenovo Screens without deviating from the SCOM user-interface screens. Knowledge on the other tools is not necessary to use the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager.

The Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager provides the following details:

- Detailed Server information of the Lenovo ThinkServer at the Host level from the **Hosts** view.
- Information including the number of Virtual Machines and Operating System version from the **Server Information** detailed view
- Inventory of the detailed Server information including the Memory, Processors and Server Information. In addition to this, the FAN, Temperature Sensor, FRU and Power Supply Unit (PSU) information is available out of band
- Details of the System board such the Server model, Serial number & UUID

Apart from the above details, the following functionalities are also embedded in the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager.

- Power-off and Restart through in-band functionality
- The capability to directly launch the remote console of a selected host (Remote Desktop)
- The capability to link and launch the Lenovo ThinkServer System Manager web page of the selected host
- The capability to Launch Host Console out of band

ile <u>E</u> dit <u>V</u> iew <u>G</u> o Tas <u>k</u> s <u>S</u> earch ▼	Hosts State - SCOM2012R2_MG - Opera Tools Help Scope Find Tasks @ -	tions Manager	
Ionitoring «	Hosts State (3)		 Tasks
🛙 🌆 Monitoring	Q Look for: Find Now	Clear	0
<u></u> ,	M Name Path A O Fan O Memory O P	rocessor Ø Server Ø Temp Information Ø Senso	
 Distributed Applications mana Task Status UNIX/Linux Computers 	RD340.LAB2.com RD340.LAB2 Itealt Itealthy Itealthy Itealthy RD440.LAB2.com RD440.LAB2 Itealthy Iteal	lealthy 🕢 Healthy 🕢 Health	hy Tasks ^ Entity Properties
Windows Computers Co			Image: Wealth Explorer Navigation Image: Image: Wealth Explorer Image: Imag
	< III		Network Vicinity Dashboard
	Detail View	,	Performance View
	Host properties of RD340.LAB2.com	1	State View
III > Show or Hide Views	Display Name RD340.LAB2.com Full Path Name RD340.LAB2.com\RD340.LAB2.com Host RD340.LAB2.com TMM IPV4 192.168.222.164		Host Tasks Configure Lenovo Hosts Extended SEL Launch Lenovo Host Console
Monitoring			Launch Lenovo Web Console
Authoring			Launch Remote Desktop
-			Power On
Administration			Refresh Host Data
My Workspace			Restart
			Shut down

Figure 1: Lenovo ThinkServer Partner Pack for Microsoft SCOM-Main Screen

2.2 System Requirements

This section describes the hardware and software prerequisites to install Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager.

2.2.1 Hardware Requirements

The following list provides the minimum hardware requirements to install the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager.

- Lenovo ThinkServer server with Intel® Xeon® processor E5-2600 v3 or Intel® Xeon® processor E5-2600 v2 product family and above along with Windows Server 2008 R2 SP1 / Windows Server 2012 (SP1, SP2) / Windows Server 2012 R2.
- 64 bit HW with 8GB or more RAM
- 500 GB HDD
- 1024 * 728 Resolution Monitor or Higher
- TFT monitor for better resolution and width

2.2.2 Software Requirements

The following list provides the minimum software requirements to install the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager.

- Operating Systems: Windows Server 2008 R2 SP1 / Windows Server 2012 (SP1, SP2) / Windows Server 2012 R2.
- System Center Products: Operations Manager 2012 SP1
- SQL Server: SQL Server 2012 R2 / SQL Server 2008 R2
- SCOM: SCOM 2012 R2 / SCOM 2012 SP1

Other Pre-requisites

- PowerShell 3.0 or higher should be installed on the SCOM Server
- .Net 4.0 or above should be installed on the SCOM Server
- Microsoft Report viewer

2.3 **Pre-installation Task**

Before installing the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager on your system, perform the following pre-installation steps:

- 1. Ensure that you have the Administrator access to the target computer.
- 2. Ensure that your computer is updated with the latest Windows updates.
- 3. Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager will be installed only on the Management. Hence, make sure that you have a SCOM server, SQL Server installed & properly configured already.
- 4. Ensure you have all the following required pre-requisites installed in your server:
- a. PowerShell 3.0 or higher need to be installed in SCOM Server
- b. Net 4.0 or above need to be installed in SCOM Server
- c. Microsoft Report viewer
 - 5. Close all the applications including the Operations console, Windows NT Event Viewer and PowerShell etc.

2.4 Installation Procedure

1. Once all the prerequisite checks and controls are completed, you may proceed with the Lenovo ThinkServer Partner Pack installation. In order to start with the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager installation, double-click on the Installer package:

LenovoThinkServerPartnerPackSCOM.EXE and follow the wizard to complete the installation.



Figure 2: Installer Pack

2. The Lenovo welcome screen is displayed

😑 🦳 Setup - Lenov	o ThinkServer Partner Pack 🛛 🗕 🗖 🗙				
Welcome to the Lenovo ThinkServer Partner Pack Setu Wizard					
	This will install Lenovo ThinkServer Partner Pack on your computer.				
It is recommended that you close all other applications before continuing.					
	Click Next to continue, or Cancel to exit Setup.				
Next > Cancel					

Figure 3: Welcome screen

3. Click Next to proceed. The Lenovo ThinkServer Partner Pack License Agreement screen is displayed.

😑 🦳 Setup - Lenovo ThinkServer Partner Pack 👘 💻 💌							
License Agreement Please read the following important information before continuing.							
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.							
License Agreement L505-0009-01 04/2007 This Lenovo License Agreement (the "Agreement") applies to each Lenovo Software Product that You acquire, whether it is preinstalled on or included with a Lenovo hardware product, acquired separately, or downloaded by You from a Lenovo Web site or a third-party Web							
 I accept the agreement I do not accept the agreement 							
< Back Next > Cancel							

Figure 4: License Agreement Screen

4. The End User License Agreement (EULA) screen provides the End User License Agreement details which need to be read before proceeding with the installation. In order to proceed with the installation, select "I accept the agreement" and Click Next. If the "I do not accept the agreement" option is selected, the installation is terminated.

😑 Setup - Lenovo ThinkServer Partner Pack 📃 🗖 🗙
Select Destination Location Where should Lenovo ThinkServer Partner Pack be installed?
Setup will install Lenovo ThinkServer Partner Pack into the following folder.
To continue, click Next. If you would like to select a different folder, click Browse.
C:\Program Files (x86)\LenovoThinkServerPartnerPack Browse
At least 1.6 MB of free disk space is required.
<pre>< Back Next > Cancel</pre>

Figure 5: Select Destination Location

- 5. Select Destination Location screen will be displayed. If you want to change the Installation folder shown by default, click on Browse button and choose desired Folder as destination location for the installation. Click **Next**.
- 6. The Select Components screen will be displayed. Select SCOM Plugin and Click Next.

😑 💫 Setup - Lenovo ThinkServer Partner Pack	- 🗆 X						
Select Components Which components should be installed?							
Select the components you want to install; clear the components you do not want to install. Click Next when you are ready to continue.							
CustomInstall	~						
SCOM Plugin	175.8 MB						
SCCM Plugin	173.4 MB						
Current selection requires at least 177.4 MB of disk space.							
< Back Next :	> Cancel						

Figure 6: Select SCOM

7. Information chosen in previous step will be displayed in this screen.

😑 🦳 Setup - Lenovo ThinkServer Partner Pack 📃 💻		x
Ready to Install Setup is now ready to begin installing Lenovo ThinkServer Partner Pack on your computer.	(
Click Install to continue with the installation, or click Back if you want to review or change any settings.		
Destination location: C:\Program Files (x86)\LenovoThinkServerPartnerPack	~	
Setup type: CustomInstall		
Selected components: SCOM Plugin		
	~	
	>	
< Back Install	Canc	el

Figure 7: Ready to Install

8. Click Install.

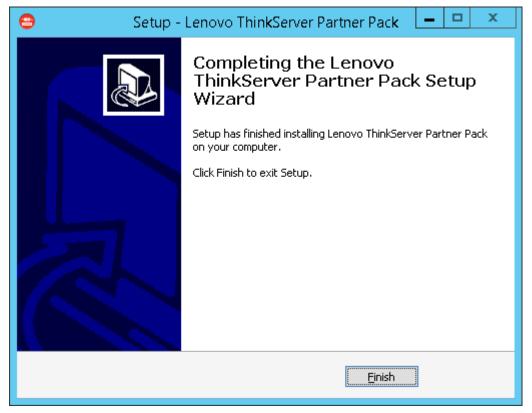


Figure 8: Installation complete Dialog Box

9. Click Finish.

10. Navigate to the folder chosen as destination location in step 5. Double-click the *LenovoThinkServerPartnerPack* folder. You will be able to see the folder structure as shown below.

👪 l 🕞 👪 👳 l		LenovoThinkServer	PartnerPack		_ 🗆 X
File Home Sh	are	View			~ ?
€ 🗇 ▼ ↑ 퉬 «	Pro	og 🕨 LenovoThinkServerPartn	~ ¢	Search LenovoThir	nkServerPar 🔎
🔆 Favorites	^	Name		Date modified	Туре
🛄 Desktop		퉬 Bin		08-02-2014 12:58	File folder
鷆 Downloads		퉬 Doc		08-02-2014 11:07	File folder
📃 Recent places		퉬 Lib		08-02-2014 11:07	File folder
		퉬 Log		08-02-2014 11:17	File folder
🌉 This PC	≡	퉬 MP		08-02-2014 11:12	File folder
隆 Desktop					
Documents					
🐌 Downloads					
🜗 Music					
📔 Pictures					
📔 Videos					
🏜 Local Disk (C:)					
🖆 DVD Drive (D:) IR		<			>
5 items 1 item select	ed				

Figure 9: LenovoThinkServer Partner Pack Folder Structure

11. Double-click the **MP** folder where the management pack is placed by the installation program.

12. Import the management pack from the MP folder to SCOM by using the **Import Management Pack** interface in the SCOM console as mentioned in the below steps.

👪 l 💽 🚯 = l	MP	_ 🗆 X
文件主页共享查看		~ ?
	∨ Ů 搜索"MP"	Q
🌗 Program Files (x86)	▲ 名称	修改日期
🍌 Common Files	Lenovo.TMM.Server.mp	2015/1/5 4:11
퉬 ConfigMgr10		2019,1,9 1111
퉬 Internet Explorer		
퉬 LenovoThinkServerPartnerPack		
퉬 scom		
퉬 Bin		
퉬 Doc		
🍌 Lib		
🍌 MP	=	
퉬 Microsoft Configuration Manager		
🌗 Microsoft SDKs		
퉬 Microsoft SQL Server		
퉬 Microsoft.NET		
퉬 MSBuild		
🛄 Reference Assemblies 1个项目	 ✓ ✓ ✓ 	

Figure 10: Management Pack Screen

2.5 Importing Management Pack through SCOM Console

1. Open the SCOM 2012 Console.

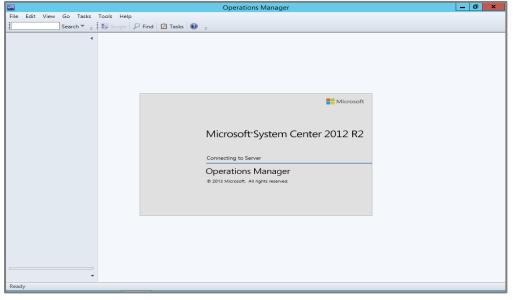


Figure 11: SCOM Console Screen

2. On the bottom left of the screen, you will find the **Monitoring**, **Authoring**, **Reporting**, **Administration** tabs.

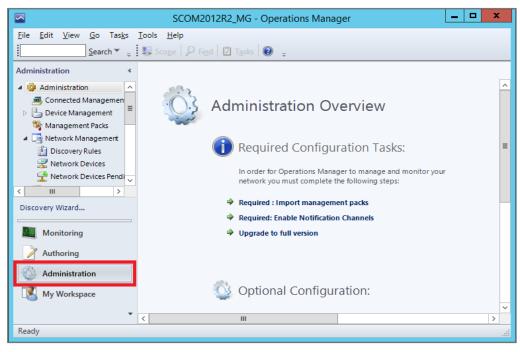


Figure 12: SCOM Administration Overview Page

- 3. Select the Administration tab to view the Admin Console as shown in the above screen.
- 4. Click the Management Packs tab under the Administration pane.

	Manage	ment Pa	acks - SC	OM2012R2_MG - Operations Manager		_ 0 ×
ile <u>E</u> dit <u>V</u> iew <u>G</u> o Tas <u>k</u> s	<u>T</u> ools <u>H</u> elp	_				
Search 👻 🖕	🐺 Scope 👂 Fi <u>n</u> d 🚺 T <u>ask</u>	s 🕜 ,	:			
dministration <	Management Packs (96)				*	Tasks
🛯 🌼 Administration 📃 🔼	Name 🔺	Version	Sealed	Description		0
👼 Connected Managemen	🚟 360 Application Monitori	7.1.10	Yes		Act	ions
Device Management	📷 Baselining Tasks Library	7.0.84	Yes	System Baselining Tasks Library: This Management F		
🌃 Management Packs	📷 Client Monitoring Interna	7.1.10	Yes	Microsoft System Center Client Monitoring Internal I		Properties
Network Management	🚟 Client Monitoring Library	7.1.10	Yes	Microsoft System Center Client Monitoring Library:	16	Export Management Pack
Discovery Rules	🚟 Client Monitoring Overri	7.1.10		This management pack is the default location for sto	\times	Delete
🛒 Network Devices 👎 Network Devices Pendi	🚟 Client Monitoring Views	7.1.10	Yes	Microsoft System Center Client Monitoring Views M	1	Create Management Pack
Notifications	📷 Data Warehouse Internal	7.1.10	Yes	Microsoft System Center Data Warehouse Internal Li	1	Download Management Packs
Product Connectors	📷 Data Warehouse Library	7.1.10	Yes	Microsoft System Center Data Warehouse Library: Tł	*	Import Management Packs
PP Internal Connectors	🚟 Default Management Pack	7.1.10		This management pack is the default location for sto		. 2
Resource Pools	Tistributed Application D	7.0.84	Yes	System Center Distributed Application Designer Libro		
4 🌼 Run As Configuration	The Health Internal Library	7.0.84	Yes	System Health Internal Library: This Management Pa		
🔄 Accounts	The Health Library	7.0.84	Yes	System Health Library: This Management Pack conta		
🇞 Profiles	Timage Library (System Ce	7.1.10	Yes	Microsoft System Center Image Library: This Manage		
🔄 UNIX/Linux Accounts	📷 Image Library (System)	7.5.85	Yes	System Image Library: This Management Pack conta		
4 🔒 Security	Timage Library (UNIX/Linux)	7.5.10	Yes	UNIX/Linux Image Library: This Management Pack c		
👃 User Roles	Timage Library (Windows)	7.5.85	Yes	Microsoft Windows Image Library: This Managemen		
Settings 🗸 🗸	The Instance Group Library	7.5.85	Yes	This management pack contains the definitions and		
	Lenovo ThinkServer Part	1.1.0.4		Lenovo ThinkServer Partner Pack: This Management		
Discovery Wizard	Microsoft Audit Collectio		Yes	,		
	Microsoft Data Warehous		Yes	Microsoft System Center Data Warehouse Reports: T		
Monitoring	Microsoft Generic Report		Yes	Microsoft System Center Data Warehouse Report Lib		
Authoring	Microsoft Service Level R		Yes	Microsoft System Center Service Level Tracking Repo		
	Microsoft System Center		Yes	Microsoft System Center Advisor: This Management		
Administration	Microsoft System Center			Microsoft System Center Advisor: This Management		
K Workspace	Microsoft System Center			Microsoft System Center Advisor. This Management		
<u> </u>	Kicrosoft System Center		103	victosoft system center Advisor Resources manage		
•	<		Ш	>		

Figure 13: SCOM Management Pack List

5. On the right of the screen, in the Actions pane, select the Import Management Packs link.

<u>File Edit View G</u> o Tas <u>ks</u> <u>T</u> ools <u>H</u> elp	
Search 👻 📮 🗽 Scope 🔎 Find 🖸 Tasks 🔞 📮	
Administration Management Packs (96) Tasks	
Administration A Look for:	
B Connected Managemen Name A Version Sealed Description	~
Device Management Totolis Sol Application Monitori 7.1.10 Yes	
🐂 Baselining Tasks Library 7.0.84 Yes System Baselining Tasks Library: This Management P	
Microsoft System Center Client Monitoring Internal, 7.1.10 Yes Microsoft System Center Client Monitoring Internal N	
🖬 Pending Management 🗉 🚟 Client Monitoring Library 7.1.10 Yes Microsoft System Center Client Monitoring Library: T	
🖥 UNIX/Linux Computers 🛛 🛣 Client Monitoring Overri 7.1.10 This management pack is the default location for sto	
💸 Management Packs 🙀 Client Monitoring Views 7.1.10 Yes Microsoft System Center Client Monitoring Views Mr 🙀 👼 Download Management Packs	
🖌 📑 Network Management 🛛 🚟 Data Warehouse Internal 7.1.10 Yes 🛛 Microsoft System Center Data Warehouse Internal Lit 🔂 Import Management Packs	
📙 Discovery Rules 🛛 📷 Data Warehouse Library 7.1.10 Yes Microsoft System Center Data Warehouse Library: Th	
🖉 Network Devices 🙀 🖌 Default Management Pack 7.1.10 This management pack is the default location for sto	
😤 Network Devices Pendi 📷 Distributed Application D, 7.0.84 Yes System Center Distributed Application Designer Libra	
▲ Notifications The alth Internal Library 7.0.84 Yes System Health Internal Library: This Management Pare Channels	
Ar Subscribers	
The subscriptions The subscriptions The subscription of the subscr	
Product Connectors Traduct Connector	
🖳 Internal Connectors 😓 🦉 Image Library (UNIX/Linux) 7.5.10 Yes 🛛 UNIX/Linux Image Library: This Management Pack co	
< III > 🖌 Image Library (Windows) 7.5.85 Yes Microsoft Windows Image Library: This Managemen	
Discovery Wizard This management pack contains the definitions and	
Lenovo ThinkServer Part 1.1.0.4 Lenovo ThinkServer Part.ner Pack: This Management	
Monitoring 📷 Microsoft Audit Collectio 7.1.10 Yes	
Time Microsoft Data Warehous 7.1.10 Yes Microsoft System Center Data Warehouse Reports: TI	
Authoring 📷 Microsoft Generic Report 7.1.10 Yes Microsoft System Center Data Warehouse Report Lib	
🚳 Administration 🚟 Microsoft Service Level R 7.1.10 Yes Microsoft System Center Service Level Tracking Repo	
My Workspace	
Microsoft System Center 7.1.10 Yes Microsoft System Center Advisor: This Management	
Ready	

Figure 14: Import Management Packs Link

6. The following dialog box is displayed for importing the Management Packs.

- E	Import Manager	ment Packs				x
Select Managemen	nt Packs					
Select Management Packs						🕜 Help
	I <u>m</u> port list :		<u>∔ A</u> dd	• Prope	erties \times	<u>R</u> emove
	Name	Version	Release Date	Status	License Tems	
	Status d <u>e</u> tails :					
					nstall	Cancel
					ISTAII	Lancel

Figure 15: Selecting Management Packs

7. On the Import Management Packs dialog box, click the Add button.

	Mar	nagement Packs - SCOM2012R2_MG - Operations Manager	_ 0 X
<u>File Edit View G</u> o	<u></u>		x
<u>S</u> e		Import Management Packs	
Administration	Select Managemer	nt Packs	
4 🍄 Administration			
👼 Connected Man	Select Management Packs		delo 🔨
4 🔓 Device Manager		• ·	
a Agent Manage			
by Agentless Mar			t Pack
🔛 Management : 💕 Pending Mana		import list.	2
UNIX/Linux Co		Name Version Rele	t Pack
Management Pa		Add from disk	nent Packs
 Management Pa Network Management Pa 			t Packs
Discovery Rule			
Retwork Devic			
Network Devic			
A Motifications			
🛃 Channels			
Subscribers			
Subscriptions			
🔺 👱 Product Connec			
🖳 Internal Conne			
< 111		Status d <u>e</u> tails :	
Discovery Wizard			1
Monitoring			
Authoring			
Administration			
My Workspace		Ingtal	

Figure 16: Adding Management Packs from Disk

8. Click Add from Disk.

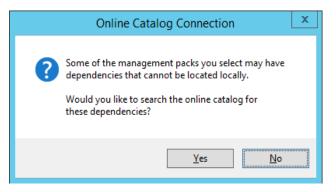


Figure 17: Online Catalog Connection Dialog Box

9. Click No.

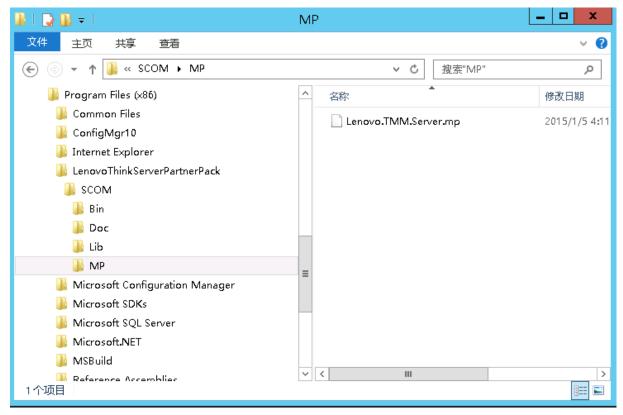


Figure 18: Locating Lenovo.TMM.Server.mp File

10. In the browse window, locate the management pack, which is placed through the installation program. The Management pack is at the LenovoThinkServerPartnerPack\SCOM\MP folder inside the selected destination location in Step 5.

	Import Management Packs	x
Import Managem	ent Packs	A.
Select Management Packs		🕢 Help
	Downloading and importing the selected management packs.	
	Name Version Status ✓ Lenovo Think-Server Partner Pack 2.0.0.0 Imported	
	Import Status Details :	
	Class	Class
	Stop	Cl <u>o</u> se

Figure 19: Installing Management Packs

- 11. Click Install.
- 12. Once the installation completes, a dialog box with **Close** button and status will be shown as Imported.
- 13. Click **Close** and you can see the Management pack in the Administration Management pack list.
- 14. In the top-left, click the **Management packs** tab and you can see the imported Management pack with the name **Lenovo ThinkServer Partner Pack**.

e <u>E</u> dit <u>V</u> iew <u>G</u> o Tas <u>k</u> s <u>T</u> ools <u>H</u> elp <u>S</u> earch ▼ _→	🔎 Find 🗹 Tasks 😰 📮				
ministration	< Management Packs (89)				 Tasks
🕼 Administration	▲ Look for:		Eind Now	Clear	
🙈 Connected Management Groups	Name	Version	Sealed	Date Imported Description	^ Actions
🔄 Device Management	Tasks Library	7.0.8427.0	Yes	7/10/2014 12:12 System Baselining Tasks	
agent Managed	Client Monitoring Internal Library	7.0.8560.0	Yes	7/10/2014 12:17 Microsoft System Center	Properties
Agentless Managed		7.0.8560.0	Yes	7/10/2014 12:14 Microsoft System Center	Export Management Pack
Management Servers		7.0.8560.0		7/10/2014 12:18 This management pack i	
UNIX/Linux Computers	Client Monitoring Views Library	7.0.8560.0	Yes	7/10/2014 12:17 Microsoft System Center	
Management Packs		7.0.8560.0	Yes	7/10/2014 12:29 Microsoft System Center	🚟 Download Management Packs
Network Management		7.0.8427.0	Yes	7/10/2014 12:14 Microsoft System Center	
Discovery Rules		7.0.8560.0		7/10/2014 12:17 This management pack i	
Retwork Devices	Distributed Application Designer Libr	7.0.8427.0	Yes	7/10/2014 12:13 System Center Distribute	
😤 Network Devices Pending Management	Health Internal Library	7.0.8427.0	Yes	7/10/2014 12:14 System Health Internal Li	
Motifications	Health Library	7.0.8427.0	Yes	7/10/2014 12:12 System Health Library: Th	
🚠 Channels	image Library (System Center)	7.0.8560.0	Yes	7/10/2014 12:14 Microsoft System Center	r
Subscribers	mage Library (System)	7.5.8501.0	Yes	7/10/2014 12:12 System Image Library: Th	
Subscriptions Product Connectors	Timage Library (UNIX/Linux)	7.3.2026.0	Yes	7/10/2014 12:18 UNIX/Linux Image Librar	
QQ Internal Connectors	Timage Library (Windows)	7.5.8501.0	Yes	7/10/2014 12:13 Microsoft Windows Imac	
ali Resource Pools	Instance Group Library	7.5.8501.0	Yes	7/10/2014 12:13 This management pack of	
······································	V Langua ThinkConce Date of Date	2.0.0.0	Yes	9/17/2014 5:59: Lenovo ThinkServer Partr	
		7.0.8560.0	Yes	7/10/2014 12:15	-
scovery Wizard	Microsoft Data Warehouse Reports	7.0.8560.0	Yes	7/10/2014 12:30 Microsoft System Center	
Monitoring	Microsoft Generic Report Library	7.0.8560.0	Yes	7/10/2014 12:17 Microsoft System Center	
wontoring	Microsoft Service Level Report Library	7.0.8560.0	Yes	7/10/2014 12:30 Microsoft System Center	-
Authoring	Microsoft System Center Application	7.0.8560.0	Yes	7/10/2014 12:18 System Center 360 3-Tier	
Administration	Microsoft System Center Operations	7.0.8560.0	Yes	7/10/2014 12:14 Microsoft System Center	
10°		7.0.8560.0	Yes	7/10/2014 12:18 Microsoft System Center	-
🔬 My Workspace	Microsoft SystemCenter Operations	7.0.8560.0	Yes	7/10/2014 12:18 Microsoft System Center	-
	Microsoft Suctom Contor Visualization	7.0.9560.0	Ver	7/10/2014 12:19 Contains configuration a	V

Figure 20: Management Packs List with Lenovo ThinkServer Partner Pack

- 15. In the left pane, at the bottom click the **Monitoring** tab.
- 16. The Monitoring Console screen is displayed. Wait for a few seconds to fetch the data and then press refresh. Navigate to *Monitoring>Lenovo ThinkServer>Inventory>Hosts State* folder.
- 17. A screen with a list of discovered servers along with the overall status for its components is displayed. You can also view the **Host Tasks** at the right of the screen. For more details on features of the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager, refer to the user guide for Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager.

	Host	ts State - SCOM2012R2_	MG - Operations Mana	ager	-	a x	
	<u>T</u> ools <u>H</u> elp						
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Distributed Applications mana	RD340.LAB2.com R	RD340.LAB2 🕢 Healt 🤇	🕢 Healthy 🕜 Healthy	🕢 Healthy 🛛 🕢 Healthy 🔞 C	ritical 🕢 He	🕢 Н	
Task Status UNIX/Linux Computers		· · · ·		 Healthy Healthy Healthy Healthy 		⊘н ⊘н	
iii Windows Computers Computers							
 Inventory Hosts State 							
	<		III			> 0	Tac
	Detail View					> >	D
	Host properties of RD340	.LAB2.com					200
		D340.LAB2.com					
Show or Hide Views		D340.LAB2.com\RD340.LAB2.com D340.LAB2.com	om				
New View 🕨	TMM IPV4 19	92.168.222.164					
Monitoring							
Authoring							
🚳 Administration							
Wy Workspace							
•						~	
Ready							

Figure 21: Hosts State Main Screen

2.6 Uninstallation Procedure

2.6.1 Uninstalling Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager

Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager application can be uninstalled by using the following steps:

1. Navigate to Control Panel>Add and Remove Programs/Programs & Features.

9	All Control Panel Items	
	All Control Panel Items 🕨	✓ ♂ Search Control Panel
Adjust your computer's settings	View by: Small icons 🔻	
🏲 Action Center	🗟 Administrative Tools	🛃 AutoPlay
💶 Color Management	Credential Manager	🖶 Date and Time
👿 Default Programs	🚔 Device Manager	locities and Printers
🖳 Display	log Ease of Access Center	🚰 Folder Options
🗽 Fonts	🔂 Internet Options	🔩 iSCSI Initiator
🍰 Java (32-bit)	🕮 Keyboard	🗣 Language
💯 Microsoft Monitoring Agent	Mouse	Network and Sharing Center
📟 Notification Area Icons	🧱 Phone and Modem	🗃 Power Options
📷 Programs and Features	🔗 Region	🐻 RemoteApp and Desktop Connections
🛋 Sound	14 System	🖾 Taskbar and Navigation
🔁 Text to Speech	📧 Troubleshooting	🎎 User Accounts
🔗 Windows Firewall	🐼 Windows Update	

Figure 22: All Control Panel Screen

2. Select Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager installer and click Uninstall.

	Programs and Features			x
💿 👻 🕆 🧱 « All Contr	ol Panel Items	Search Program	s and Features	P
Control Panel Home	Uninstall or change a program			
View installed updates	To uninstall a program, select it from the list and then	click Uninstall, Change, o	r Repair.	
P Turn Windows features on or		-		
off	Organize 🕶 Uninstall Change Repair		855 🕶	0
Install a program from the network	Name	Publisher	Installed On	Size
	😂 Lenovo ThinkServer 🛛 Uninstall this program.	Lenovo	08-02-2014	
	🛃 Java(TM) 6 Update 45	Oracle	17-12-2013	
	Microsoft System CLR Types for SQL Server 2012 (x64)	Microsoft Corporation	11-12-2013	
	Microsoft Report Viewer 2012 Runtime	Microsoft Corporation	11-12-2013	
	System Center 2012 R2 Operations Manager	Microsoft Corporation	11-12-2013	
	< III			
	Lenovo Product version: 1.1.0 Size: 103 MB	Comments: Leno	vo ThinkServer	Part.

Figure 23: Uninstall Screen

- 3. A dialog box with a message Are you sure you want to uninstall Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager is displayed.
- 4. Click **Yes** to uninstall.

Lenovo ThinkServer Partner Pack Uninstall
Are you sure you want to completely remove Lenovo ThinkServer Partner Pack and all of its components?
Yes No

Figure 24: Uninstall Message

5. Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager is uninstalled from your computer.

2.6.2 Deleting Management Pack from SCOM

In order to delete the Management Package from SCOM, perform the following steps:

- 1. Open SCOM console.
- 2. Navigate to Administration>Management Packs.
- 3. Select the Lenovo ThinkServer Partner Pack.
- 4. On the top right of the screen, click **Delete** to delete the management pack.
- 5. The management pack is deleted from the SCOM.

3		Management Pa	icks - WIN-SC	:OM - Operatio	ons Manager			
ile <u>E</u> dit <u>V</u> iew <u>G</u> o Tas <u>k</u> s <u>T</u> ools <u>H</u> elp								
Search 👻 📮 🌆 Scope	P	Find 🖸 Tasks 🕡 🖕						
dministration	<	Management Packs (89)					>	Tasks
🏟 Administration	^	🔍 Look for:		Eind Now	<u>C</u> lear		V	•
Connected Management Groups		Name	Version	Sealed	Date Imported	Description ^	Ac	tions
Device Management		📷 Baselining Tasks Library	7.0.8427.0	Yes	7/10/2014 12:12	System Baselining Tasks	1	
agent Managed		Tient Monitoring Internal Library	7.0.8560.0	Yes	7/10/2014 12:17	Microsoft System Center		Properties
Agentless Managed		The second secon	7.0.8560.0	Yes	7/10/2014 12:14	Microsoft System Center	12	Export Management Pack
Management Servers Pending Management		Kolient Monitoring Overrides Manage	7.0.8560.0		7/10/2014 12:18	This management pack i	X	Delete
UNIX/Linux Computers		🚟 Client Monitoring Views Library	7.0.8560.0	Yes	7/10/2014 12:17	Microsoft System Center		Create Management Pack
Wanagement Packs	=	Tata Warehouse Internal Library	7.0.8560.0	Yes	7/10/2014 12:29	Microsoft System Center	1	🕻 Download Management Packs
Network Management		Data Warehouse Library	7.0.8427.0	Yes	7/10/2014 12:14	Microsoft System Center		Import Management Packs
Discovery Rules		E Default Management Pack	7.0.8560.0		7/10/2014 12:17	This management pack i		
Wetwork Devices		Distributed Application Designer Libr	7.0.8427.0	Yes	7/10/2014 12:13	System Center Distribute		
🚰 Network Devices Pending Management		The Health Internal Library	7.0.8427.0	Yes	7/10/2014 12:14	System Health Internal Li		
Notifications		The Health Library	7.0.8427.0	Yes	7/10/2014 12:12	System Health Library: TI		
Channels	-	image Library (System Center)	7.0.8560.0	Yes	7/10/2014 12:14	Microsoft System Center		
Subscribers		Image Library (System)	7.5.8501.0	Yes		System Image Library: Th		
Subscriptions		Image Library (UNIX/Linux)	7.3.2026.0	Yes		UNIX/Linux Image Libran		
✓ Product Connectors ↓↓↓ Internal Connectors		Image Library (Windows)	7.5.8501.0	Yes		Microsoft Windows Imac		
Resource Pools		Tinstance Group Library	7.5.8501.0	Yes	7/10/2014 12:13	This management pack of		
	~	Lenovo ThinkServer Partner Pack	2.0.0.0	Yes	9/17/2014 5:59:	Lenovo ThinkServer Part		
		📷 Microsoft Audit Collection Services	7.0.8560.0	Yes	7/10/2014 12:15			
Discovery Wizard		Microsoft Data Warehouse Reports	7.0.8560.0	Yes	7/10/2014 12:30	Microsoft System Center		
Monitoring		Microsoft Generic Report Library	7.0.8560.0	Yes	7/10/2014 12:17	Microsoft System Center		
- Monitoring		Microsoft Service Level Report Library	7.0.8560.0	Yes	7/10/2014 12:30	Microsoft System Center		
Authoring		Microsoft System Center Application	7.0.8560.0	Yes	7/10/2014 12:18	System Center 360 3-Tier		
Administration		Microsoft System Center Operations	7.0.8560.0	Yes	7/10/2014 12:14	Microsoft System Center		
		Microsoft System Center Visualizatio	7.0.8560.0	Yes	7/10/2014 12:18	Microsoft System Center		
My Workspace		Microsoft SystemCenter Operations	7.0.8560.0	Yes	7/10/2014 12:18	Microsoft System Center		
	-	Microsoft Sustam Contas Visualization	7.0.9560.0	Vec	7/10/2014 12:10	Containe configuraiton a	1	

Figure 25: Delete Lenovo ThinkServer Partner Pack from Administration Screen

	Operations Manager	x
?	Deleting a Management Pack might affect the scoping of some user roles. Are you sure you want to delete Lenovo ThinkServer Partner Pack version 2.0.0.0?	
	<u>Y</u> es <u>N</u> o	

Figure 26: Confirmation Message

6. Click **Yes** to delete the Management pack. The Management pack is deleted.

3 Additional Information

3.1 **Troubleshooting**

▲ *Error*# 1: Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager fails, Event ID 26319

Solution: Delete the old version of the Lenovo ThinkServer Partner Pack and import the new version of the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager.

3.2 Abbreviations

Value	Definition
SCOM	System Center Operations Manager
MP	Management Pack
BMC	Baseboard Management Controller
CIM	Common Information Model
HTML	Hyper Text Mark-up Language

3.3 Frequently Asked Questions (FAQs)

1. Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager will work with all Lenovo Servers?

Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager is available only for Lenovo ThinkServer with Intel® Xeon® processor E5-2600 v2 product family or Intel® Xeon® processor E5-2600 v3 product family or above.

2. Does Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager work with browsers like Google Chrome & Mozilla Firefox?

No. Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager works with SCOM console only.

3. Where can we install Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager?

Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager is targeted on a SCOM server.

4. What version of Windows Server & SCOM is supported with Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager?

Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager supports only Windows Server 2008 R2/2012 R2 along with SQL Server 2008 R2 SP1 & Operations Manager 2012 SP1 and above. In windows server registry,

 $\label{eq:hardware} \verb|description|System|BIOS|BaseBoardManufacturerkey| value should contain Lenovo.$

5. Are there any different user privileges required for us to run the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager?

No, but ensure that you have administrator access to the system, in which you are installing the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager. Moreover, there is no special user privilege required to access Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager.

6. What are the features available with Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager and what components can I see with the Partner Pack?

Details of Memory, Processors, Temperature, FAN & System board components can be seen by using the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager. The Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager provides the following details:

- Detailed Server information of the Lenovo ThinkServer at the Host level from the **Hosts** view.
- Information including the number of Virtual Machines and Operating System version from the **Server Information** detailed view
- Inventory of the detailed Server information including the Memory, Processors and Server Information. In addition to this, the FAN, Temperature Sensor, FRU and Power Supply Unit (PSU) information is available out of band
- Details of the System board such the Server model, Serial number & UUID

Apart from the above details, the following functionalities are also embedded in the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager.

- Power-off and Restart through in-band functionality
- The capability to directly launch the remote console of a selected host (Remote Desktop)
- The capability to link and launch the Lenovo ThinkServer System Manager web page of the selected host
- The capability to Launch Host Console out of band

7. Where can I get the Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager?

Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager is available on the global website of Lenovo.

8. How can I reach Lenovo if there is an issue with Lenovo ThinkServer Partner Pack for Microsoft System Center Operations Manager?

You can reach Lenovo support (refer contact information) and submit your questions or concerns.

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